

## Funeral Homes Information

	<b>Ambassador St. Ann Funeral Home</b>	<b>Ideal (FSG) Funeral Home</b>
<b>Point of Contact</b>	Kelvin Ngolofwana (Funeral Director) 0955-788-148 Boston Nguni (Senior Embalmer) 0973-922-401	Molly Tata (Branch Supervisor) 0977-978-854 General 0956-529-602 0211-220-039
<b>Services Provided</b>	<ul style="list-style-type: none"> <li>• Embalming</li> <li>• Refrigerated storage</li> <li>• Transportation</li> <li>• ID of remains</li> <li>• Religious Service</li> <li>• All local official documents</li> <li>• Caskets (purchased on site)</li> <li>• Zinc Lining</li> <li>• Cremation (on site)</li> <li>• Airport bookings</li> </ul>	<ul style="list-style-type: none"> <li>• Embalming</li> <li>• Refrigerated storage</li> <li>• Transportation</li> <li>• ID of remains</li> <li>• Religious Service</li> <li>• All local official documents</li> <li>• Caskets (purchased on site)</li> <li>• Zinc Lining</li> <li>• Cremation (outsourced)</li> <li>• Airport bookings</li> </ul>
<b>Service Packages</b>	Yes	Yes
<b>Embalming</b>	<ul style="list-style-type: none"> <li>• Lasts 10 years</li> <li>• Done at location if far from Lusaka</li> </ul>	<ul style="list-style-type: none"> <li>• Lasts 2 years</li> <li>• Done at location if far from Lusaka</li> </ul>
<b>Refrigerator Beds</b>	12	18
<b>Daily Storage Fee</b>	Yes	Yes
<b>Transportation Services</b>	Yes <ul style="list-style-type: none"> <li>• From other location to Lusaka</li> <li>• To Lusaka Airport</li> <li>• To Lusaka cemetery</li> </ul>	Yes <ul style="list-style-type: none"> <li>• From other location to Lusaka</li> <li>• To Lusaka airport</li> <li>• To Lusaka cemetery</li> </ul>
<b>Religious Service Room</b>	<ul style="list-style-type: none"> <li>• Decorated with curtains</li> <li>• One preacher on site</li> <li>• Flowers not provided</li> </ul>	<ul style="list-style-type: none"> <li>• No decorations</li> <li>• No preacher on site</li> <li>• Flowers provided - additional fee</li> </ul>
<b>Staff</b>	On call 24/7 <ul style="list-style-type: none"> <li>• 18 in Lusaka</li> </ul>	On call 24/7 <ul style="list-style-type: none"> <li>• 22 in Lusaka</li> <li>• 15 in Kitwe</li> <li>• 20 in Ndola</li> </ul>
<b>Zinc Lining and Sealant</b>	<ul style="list-style-type: none"> <li>• Provided on site</li> <li>• No welding</li> <li>• Sealant</li> </ul>	<ul style="list-style-type: none"> <li>• Provided on site</li> <li>• No welding</li> <li>• Sealant</li> </ul>
<b>Cremation Services</b>	Provided on site	Outsources to Ambassador St. Ann Funeral Home
<b>Local Official Documents Collected</b>	<ul style="list-style-type: none"> <li>• Local death certificate</li> <li>• Funeral director affidavit</li> <li>• Non-infectious disease certificate</li> <li>• Embalming certificate</li> <li>• Permit for burial/disposition (if applies)*</li> <li>• Post-mortem certificate</li> </ul>	<ul style="list-style-type: none"> <li>• Local death certificate</li> <li>• Funeral director affidavit</li> <li>• Non-infectious disease certificate</li> <li>• Embalming certificate</li> <li>• Permit for burial/disposition (if applies) *</li> <li>• Post-mortem certificate</li> </ul>